

Risk — Weekly Summary

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Weekly Summary — Risk

****Period:**** 23-29 March 2026

****Generated by:**** Scheduled task (risk-summary)

Volume

- Items processed: 78 (prev week: 114, -31.6%)
- Urgent items: 8 (prev: 12)
- Average resolution time: 2.2 days (prev: 2.8)

Top Categories

1. Chargeback Spike — 42% of volume
2. Volume Anomaly — 25% of volume
3. MOTO Threshold — 15% of volume
4. Adverse Media — 12% of volume

Trends

- Volume trending DOWN 31.6% week-over-week
- Urgent volume within normal range
- Average risk score: 42 (stable)

Action Items Carried Forward

- 3 items from last week still unresolved
- Oldest open item: RA-38471 (5 days old)
- No recurring patterns detected