

Partnerships — Weekly Summary

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Weekly Summary — Partnerships

****Period:**** 23-29 March 2026

****Generated by:**** Scheduled task (commission-check)

Volume

- Items processed: 85 (prev week: 124, -31.5%)
- Urgent items: 14 (prev: 6)
- Average resolution time: 2.5 days (prev: 2.5)

Top Categories

1. Commission Query — 43% of volume
2. Data Mismatch — 26% of volume
3. Onboarding Block — 11% of volume
4. Payment Delay — 11% of volume

Trends

- Volume trending DOWN 31.5% week-over-week
- Urgent items elevated — investigate staffing or process bottleneck
- Average commission impact: within target

Action Items Carried Forward

- 2 items from last week still unresolved
- Oldest open item: PT-58050 (9 days old)
- No recurring patterns detected