

Chargebacks — Weekly Summary

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Weekly Summary — Chargebacks

****Period:**** 23-29 March 2026

****Generated by:**** Scheduled task (chargeback-brief)

Volume

- Items processed: 70 (prev week: 107, -34.6%)
- Urgent items: 7 (prev: 7)
- Average resolution time: 1.1 days (prev: 0.6)

Top Categories

1. Fraud — 26% of volume
2. Consumer Dispute — 17% of volume
3. Processing Error — 14% of volume
4. Authorization — 8% of volume

Trends

- Volume trending DOWN 34.6% week-over-week
- Urgent volume within normal range
- Average days remaining: within target

Action Items Carried Forward

- 4 items from last week still unresolved
- Oldest open item: CB-21532 (7 days old)
- No recurring patterns detected